



**Access Awareness Event**  
**"Customer Service - Will you be in compliance?"**  
**Friday June 3<sup>rd</sup>, 2011**

The event will feature Mr. D. Alan Whyte LLB speaking about regulations under the Accessibility for Ontarians with Disabilities Act. Attendees will also be presented with an overview of Accessible Customer Service Training under the Act by Mr. Darren Burke and Ms. Deanna Dulmage, and hear words of motivation from Mr. John Cairns. The morning will conclude with Community Recognition Awards to highlight local leaders in accessibility.

The event is being hosted by the City of Belleville Accessibility Advisory Committee, the County of Hastings, and the East Central Ontario Training Board.

**Participants must register by Tuesday, May 31, 2011.**

To register please complete, print and forward your [REGISTRATION FORM](#) along with your payment.

Nominees are also being sought for the Community Recognition portion of the event. The awards will recognize individuals, organizations, or businesses who have made a significant contribution towards improving the lives of persons with disabilities.

**Please note the deadline for nominations is Friday, May 20, 2011.**

To nominate an Individual or Organization, please complete and print or submit (by Email) the [NOMINATION FORM](#).

For further information, contact Greg Pinchin  
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